

# OfficeServ™ Call

## Enterprise IP Solutions

The OfficeServ Call application is the Samsung solution for managing the converging business challenges of communications and information. OfficeServ Call seamlessly links two previously separate systems – your telephone system and your personal computer, therefore providing the best of both worlds for your business. With OfficeServ Call, you receive a cost-effective and simple-to-use call management application for call logging, contacts, scheduling, and digital telephone programming. Easily manage your calls from a computer screen and link to personal databases for storage of contact names and personal call history.

As a member of the Samsung OfficeServ Suite of Computer Telephony Integration (CTI) Applications, OfficeServ Call streamlines your business operations with pop-up screens for incoming calls, on-screen dialing, and “mouse-click” connections for Call Forwarding, Conferencing, Speed Dial, and more. Keep track of your customer communications online and eliminate the headaches of lost messages, wrong phone numbers, and multiple contact lists.

OfficeServ Call takes the worry out of call management, so you can concentrate on growing your business. The smart decision is OfficeServ Call...so easy to use; your entire company will experience its benefits.



# OfficeServ™ Call Features

Voice and Data communications have never been more important to your business. The barriers between telephony and data are being constantly eroded. Samsung's portfolio of communication solutions are designed to maximize the benefits of CTI Applications.



Samsung's OfficeServ Call management application provides an easy-to-use and cost-effective solution for today's voice and data demands. Some of the easy-to-use call management tools for advanced telephony features include the following:

- ▶ Pop-up screens for incoming calls
- ▶ Answer and dial calls with a mouse click
- ▶ On-screen computer dialing from Microsoft Outlook® contacts with Caller ID
- ▶ Call log history for incoming and outgoing calls
- ▶ Drag and drop call control
- ▶ Scheduling services
- ▶ Visual extension status
- ▶ Multiple phone books and network phone book maintenance

Microsoft Outlook is a registered trademark of Microsoft Corporation in the USA and/or other countries.

\*OfficeServ Link is required for all OfficeServ CTI Applications connected to the Samsung Portfolio of Products.

Features subject to change without notice.

